



# WALTON HIGH SCHOOL

*Proud to be part of Walton Multi Academy Trust*



## EXTERNAL EXAMINATIONS APPEALS POLICY

Reviewed by Governors:	January 2026
To be reviewed:	January 2027
Leadership link person:	Mrs S Barker

*Walton Multi Academy Trust refers to all schools within the Trust.  
When referring to Trust Boards, this includes Local Governor Boards, and the  
term 'Governor' includes all Trustees or Local Board Governors.*

### **School Examination Policy**

The school's Examination Officer is responsible for the organisation of entries, examinations, dispatch of papers, correlation of results and certificates and all external returns or reports connected to the external examinations process at KS4, and KS5

### **External examinations sat in school**

It is the responsibility of the Examinations Officer to organise the sitting of all external examinations in accordance with the JCQ and the awarding boards' regulations. The Examinations Officer is responsible for ensuring that Special Educational Needs students' requirements are met, in consultation with the SEN co-ordinator.

### **School Policy**

The school is responsible for ensuring all students have the best possible chances of success in external examinations and that students are not disadvantaged by organisational or curricular failures.

### **All examination courses must therefore be carefully monitored as follows:**

#### **It is the responsibility of the Examinations Officer to:**

- Distribute new information related to assessment requirements and required subject content.
- Taking steps to ensure that individual examination entries are accurate and fully understood by the students.

#### **It is the responsibility of the Heads of Departments to:**

- Inform the Examinations Officer of any changes in examination boards or courses offered before the beginning of the academic year.
- Ensure that all staff delivering courses which are subject to change are clearly informed of the changes prior to planning course details.
- If errors occur which may adversely affect student performance it is the responsibility of the Heads of Department to immediately inform the Examinations Officer and the SLT link. The school will then contact the relevant examination board and argue the case for the students concerned in an open manner and without delay.

#### **It is the responsibility of Heads of Department and the SLT link to:**

- ensure that adequate planning and development occurs to ensure the effective organisation of new/changed examination courses.

**The outline for examination entries is as follows:**

1. Staff are issued with teaching group lists. These are marked to indicate possible entries and returned to the Examinations Officer, who checks for anomalies and queries.
2. The Examination Officer submits entries to the examination boards and provides teaching staff with printed entry lists. These are checked and amended if necessary.
3. Students are then issued with a statement of entry which is checked, signed and returned by the student to the Examination Officer who will do any further amendments.
4. Once entries have been finalised, students receive a printed timetable of their exams, which they check for accuracy. Any errors are corrected by the Examinations Officer. Students are issued with new timetables when the amendments have been made.
5. It is the responsibility of Heads of Departments to ensure that accurate entry information is received by the Examinations Officer before the deadlines stipulated by the examinations board. Late entry or amendment fees will be charged to the relevant department.
6. The school reserves the right to charge students late entry or amendment fees where the responsibility for entry omissions/amendments is judged to rest with the student/parent.

**For each student / examination group the following routines should be followed:**

- Heads of Departments are responsible for making every effort to ensure that controlled assessments and other requirements for examination courses are met by the students to the best of their abilities.
- The subject teacher should ensure that students understand the assessment requirements of the course including the examinations papers and the role of any controlled assessments in the process.
- The subject teacher should ensure that students are aware of their level of entry for the subject and the particular examination papers that are appropriate.
- The subject teacher should ensure that students are aware of any deadlines for controlled assessment and course work and the importance of meeting these. Where coursework deadlines are not met by students the subject teacher should inform the Head of Department. It is an important departmental responsibility to ensure that parents/guardians are informed **as soon as possible** of a student's failure to meet an academic deadline.
- The subject teacher should provide feedback on controlled assessments details of omissions or possible amendments as soon as possible. Students should not be disadvantaged by being confronted with further, last minute controlled assessment requirements. Examination board requirements regarding the assistance of students with controlled assessments must be known and adhered to.

- **SEN Provision for Examinations**

It is the responsibility of the SENCO to give details to the examinations officer of:

- Students requiring access arrangements
- To make the student aware of their access arrangements.
- To inform Heads of Departments , Subject teachers, and SLT.

### **Examinations Conduct**

It is the responsibility of SLT to inform students of the overall code of conduct required in exams. It is the responsibility of subject teachers to ensure students are aware of the requirements of the examination and the equipment/resources required. Students should be familiar with the format of the examinations via their subject teachers.

### **Examination Entry Policy and Charging**

All examination fees are to be paid for by the school. **Only re-sit** examinations will be paid for by the student/parent. In exceptional circumstances the cost of re-sit examination and payment will be considered by the relevant SLT or Head of department in conjunction with the Exams Office. The dates of examinations are to be shared with students and parents.

### **Appeals against External Assessment of Work for External Qualifications**

Walton High School is committed to ensuring that whenever its staff assesses students' work for external qualification this is done fairly, consistently and in accordance with the specification for the qualifications concerned. Assessments are conducted by staff who have appropriate knowledge, understanding and skills and who have been trained in this activity. The school is committed to ensuring that assessment evidence provided by candidates is produced and authenticated according to the requirements of the relevant specifications of each subject. Where a set of work is divided between staff, internal moderation and standardisation will ensure consistency.

If a student feels that this may not have happened in relation to his/her work, then he/she may make use of this appeals procedure. Note that appeals may **only** be made against the process that led to the assessment and **not** against the mark or grade submitted by the school for moderation by the awarding body.

### **Procedure for Appeals:**

1. Appeals should be made as early as possible and at least two weeks before the end of the of the last externally assessed paper in the examination series (e.g. the last GCSE written paper in the June exam series).
2. The candidate's parent/guardian must make the appeal in writing to the Examinations Officer, who will investigate the appeal with at least two other members of staff who have not been involved in the external assessment decision.
3. The purpose of the appeal will be to decide whether the process used for the external assessment conformed to the published requirements of the awarding body and the examinations code of practice of the QCA.

4. The candidate will be informed in writing of the outcome of the appeal including any relevant correspondence with the awarding body and any changes made to the procedure relating to external assessment.
5. If the candidate is not happy with the written report they have received, they may request a personal hearing before an appeals panel. This must be within two working days of receipt of the written reply to the original appeal.
6. The appeals panel will consist of a senior member of staff, the Head of Department and a school governor. The candidate will be given at least two days' notice of the hearing date and will be given a breakdown of the marks awarded in advance of the appeal. The candidate (plus a parent/guardian if requested) and teacher(s) involved will be present at the hearing.
7. The outcome of the appeal will be made known to the Headteacher and will be logged as a complaint. A written record will be kept and made available to the awarding body upon request. Should the appeal bring any significant irregularity to light, the awarding body will be informed.

After work has been assessed internally, it is moderated by the awarding the body to ensure consistency between centres. Such moderation frequently changes the marks awarded for externally assessed work. This is outside the control of Walton High School and is not covered by this procedure. The awarding bodies have their own appeal procedures which are available from the Examinations Officer.

#### **Enquiries about External Assessment Marks**

Where a candidate is unhappy with the mark awarded for a particular exam unit (e.g. written exam, coursework, practical assessment etc.) a clerical check or review of marking may be requested via the Exams Office. The candidate will be required to acknowledge that his/her grade may be confirmed, raised or lowered. Where the school does not support the request, the candidate will be responsible for paying the relevant fee. The decision as to whether to support an enquiry will be made by the school on the basis of several factors, including knowledge of the exams system and professional judgement.

#### **Internal Exams**

All internal examinations are organised by the Examinations Officer, following consultation with Heads of Department.